Customer Services

At Claybricks, consistent high product quality is the result of our long-term efforts to keep abreast with changing market demands. We understand that brand value builds upon positive customer experience, because only positive experience can bring customers back, spread the brand name to others, and buil up brand royalty. Therefore, our staffs are professionally trained to offer best services to our customers and maintain a close relationship to promptly respond to satisfy their needs at all times.

In addition, Claybricks also provides free, one-stop, professional consultation services in conceptualization and design for interior, exterior, fencing, landscaping, new/recondition building, and product applications and installation.





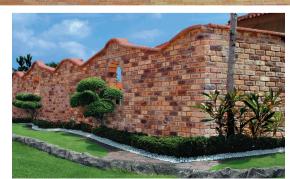


▲ Staff of the Marketing Department interact and maintain a close contact and seek solutions for customers

▼ Our products are produced under the most stringent quality control and they are ready to cater for various applications, such as:- building materials for new building, home improvement/renovation; interior & exterior designs; payement & driveway; garden & landscape; & D.I.Y.











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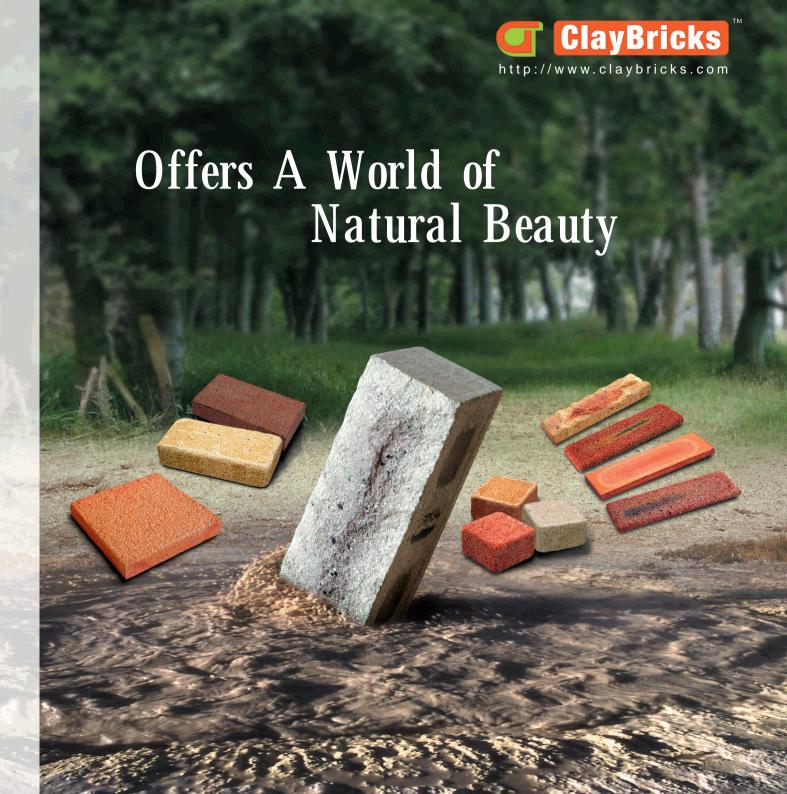
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About Claybricks

Claybricks & Tiles Sdn. Bhd. (Claybricks) is a Malaysian company incorporated in 1990. It is presently the leading manufacturer and largest exporter of quality burnt clay products in Malaysia with annual production capacity of 300,000 metric tons.

As denoted by the name, Claybricks involves in the manufacturing of a wide range of quality burnt clay products namely:-

- ➤ Clay facing bricks/blocks
- ➤ Engineering bricks
- Clay pavers
- ➤ Veneer bricks
- ➤ Garden & Landscape Products
- ➤ Special shaped bricks and brick accessories



Besides catering for the local and regional markets including that of East Malaysia, Singapore and Brunei, the company has also made inroads into the international markets including Japan, Hong Kong, China, Taiwan, Australia, New Zealand, countries in Middle East and Europe.

At Claybricks, we are fully aware of the trend of the global market. Research and development is always a priority in order to keep abreast with the market demand.

Production

Our state-of-the-art factory is located in Kota Tinggi, Johor. Kota Tinggi is a historical town well-known for its abundant reserve of quality clays for ceramic and heavy clay industries.









Our factory occupies an area of 10 hectares and own 80 hectares of clay quarry to ensure consistency in quality of the raw material supply.

The production system consists of advance clay preparation and brick making machineries and equipments imported from USA and Germany and employs state-of-the-art production technology for drying and firing of bricks in high capacity tunnel kilns and dryers. The total investment costs more than 15 million US dollars.

The rich clay deposit enables the factory to produce a wide varieties of products with texture ranging from smooth face, bark face,

rock face, sandblast, tumble, cobble, and rock face; and the color from white, cream, granite, red, purple, brown and many other combinations of shades and tones. Brick accessories and bricks of special shapes are also produced to fulfill the pursuance of perfection by some architects or designers.

Apparent Advantage on Geographical Location

Our factory, located in Kota Tinggi (Johor State), has excellent access to all means of transportation network. From our factory, expressway toll is about 50km away; Pasir Gudang Port is about 40km away; Port of Tanjung Pelepas is about 65km away; Port of Singapre is about 80km away; whereas Senai Airport and Railway station are about 40km in distance.

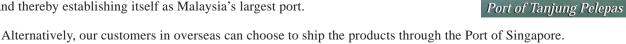


Pasir Gudang Port

Brief Introduction for Pasir Gudang Port and Port of Tanjung Pelepas in Johor

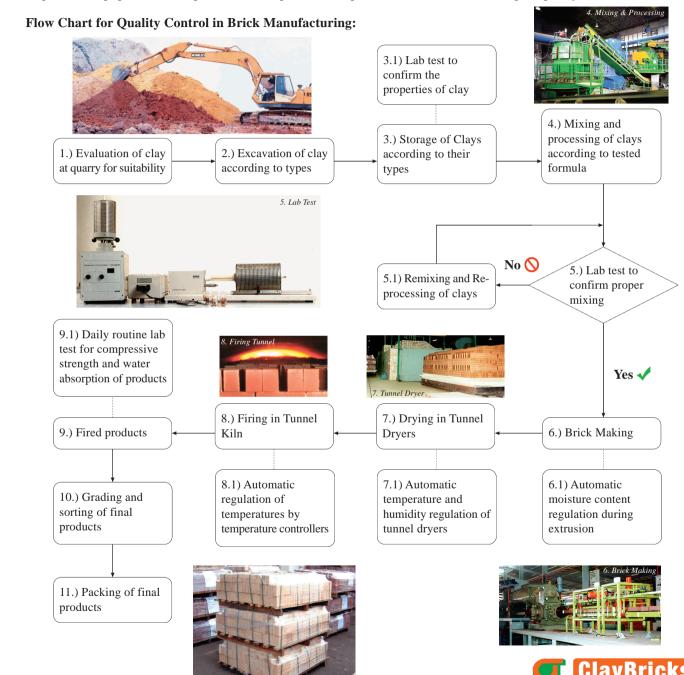
Most of our export goes through *Pasir Gudang Port* in Johor to our customers in overseas. The Pasir Gudang Port, located at the southern part of Johor, is a modern port equipped with all facilities to meet the requirements of international standard of cargo and ship handling operations. The area of operation of the port has been gazette as a Free Trade Zone. Thus, the port functions as a center for increasing the flow of entrepot trade (import, export and transshipment) and encouraging the manufacturing industry in its free trade zone.

The *Port of Tanjung Pelepas* (PTP) is a new port for container ships located at the eastern mouth of the Pulai River in south-western Johor, Malaysia. Receiving its maiden vessel on 10 October 1999 on a three-month trial operation, it set a world record as the fastest growing port with 1 million TEUs of containers handled after 571 days of operations. The port continues to register spectacular growth primarily resulted from Maersk Sealand, the world's largest container ship operator, overtook a 30% equity stake in the port's holding company in year 2000 and Evergreen Marine Corporation shifted its operations to PTP from Singapore in 2002. In year 2003, it has outstripped Port Klang and thereby establishing itself as Malaysia's largest port.



Quality Control

At Claybricks, quality assurance is our key priority. All raw materials are carefully analyzed and tested using advance computer-aid equipment before production. All products are produced under the most stringent quality control.



Offers A World of Natural Beauty